

## QUALITY POLICY

The following is the stated quality policy of the company **MICHAEL TYRIMOS CON. LTD**  
Our management commit to satisfy the following:

- To satisfy the requirements and demands of our customers
- To comply with the European and Cyprus Laws
- Comply with **ISO 9001:2015**

This can only be achieved by operating a comprehensive, coordinated system which assures the quality of services offered by our organisation, according to the key areas of our organization as follows:

Our key company functions are:

### **BUILDINGS CONSTRUCTIONS (CONSTRUCTION ACTIVITIES)**

Our quality management system is designed so as to fulfill the requirements of the laws of the Cyprus Democracy and will be applied through the entire organization in order to cover all the activities and installations that will affect our services.

Through this policy and throughout our **QMS MICHAEL TYRIMOS** Management ensures that:

- All activities which directly affect our business, are carried out under controlled conditions.
- The monitoring and analysis of our processes will be continuous so as to check the efficiency and effectiveness of our procedures and our action programs as a result to experience continual improvement in our operations and QMS
- **TYRIMOS** Management will set a Strategic direction that will be aligned with QMS action programs and processes so as to secure efficiency and effectiveness on its operations
- All company's objectives and quality objectives would be aligned with the General strategic plan and direction of our company.
- A Risk Based thinking approach will be maintained in order to reassures customers offering of services, high quality of product and services and reliable aftersales provision. Business Risk would be assessed and actions programs will be taken each year.
- Will monitor market changes and internal and external environment will be analysed when necessary. Actions will be taken for any corrections or preventive upon any changes.
- Will safeguard company's knowhow by protecting existing and new knowledge through knowledge programs and tools.
- Regular planned inspections and internal audits will be conducted against our QMS so as to ensure conformance with **ISO9001:2015**
- Will provide up to date technical documentation and operating procedures to all our suitably qualified personnel.

All employees will be informed and understood of the importance of achieving this policy which will itself be reviewed at least once every year so to ensure its continuous suitability and applicability.

Our organization, management system, personnel and all of our resources used in projects will ensure a culture of responsibility towards our client with respect and understanding.

The target of our company is to promote and improve this said culture which will ensure the quality within our organization as well as its immediate access whenever necessary. Policy changes will be re-implemented within the organisation as required.

Top Management will ensure that this policy is communicated, understood and implemented (either by written or oral means) to all levels in the organisation.

This policy will be made available to any interested party upon request

Signed: .....

Date: 09/01/23 .....